

Benefits to you.



Minimise system
downtime.



Extend the life of
your equipment.



Save time and
money.

Next step.

Get started.

Do you still have questions? Do you need more information or would you like to purchase Digital Service Management? Then contact your RATIONAL Service Partner.

rational-online.com



RATIONAL

Digital Service Management.

So everything runs as
it should.

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Digital Service Management. Fast, digital, efficient.

A fault in the cooking system must be fixed as soon as possible. Or even better: the fault is prevented. Digital Service Management makes both possible.

It consists of two parts:

- › Digital service report
- › Remote troubleshooting

The basis for Digital Service Management is the ConnectedCooking digital kitchen management system from RATIONAL. The platform also offers many free features. Why not give it a try?



Digital service report. React quickly.

Keep an eye on everything, detect wear and tear and prevent breakdowns. The Digital Service Report is available to help you keep track.

The report includes:

- › AI-based recommendations for action and component replacement
- › Maintenance status of wear parts
- › Fault history and digital service booklet
- › Analyses of cleaning and usage behaviour, as well as energy and water consumption

Good to know:

- › You can receive the report regularly by email or download it online when needed
- › Your service partner will also receive a report and can give you individual recommendations. You decide on the timing and scope of the maintenance

Remote troubleshooting. Help from afar.

What if the cooking system fails? Then your service technician can fix the problem quickly, ideally remotely.

This is how it works:

- › Automatic push notification to you and your service partner in the event of a fault
- › Repairs can be carried out quickly and remotely by technicians
- › The technician records the work carried out and the components replaced in the digital service booklet.